

Windstream participates in a government benefit program called Lifeline to make residential telephone or broadband service more affordable to eligible low-income individuals and families. Eligible customers are those that meet eligibility standards as defined by the FCC and state commission. Residents who live on federally recognized Tribal Lands may also qualify for additional Tribal benefits if they participate in certain federal eligibility programs. The program offers a monthly discount limited to one discount per household and can either be applied to wireline or wireless. If applied to wireline the discount can be applied to either your voice or broadband service. The monthly discount is up to \$5.25 per month for voice only service or up to \$9.25 per month for broadband service.

Windstream's basic local service rates for residential voice lines range from **\$16 to \$26** per month depending on your service location. Specific rates will be provided upon request. For the broadband Lifeline discount to apply, a customer must subscribe to a Windstream service that meets the minimum standard requirements as defined by the FCC.

For the purposes of the Lifeline program a household is defined as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline service is not transferable, and only eligible consumers may enroll in the program. Consumers who willfully make false statements to obtain Lifeline telephone or broadband service can be punished by fine or imprisonment and can be barred from the program. If you live in a Windstream service area, please call 1-800-347-1991 or visit www.windstream.com/Lifeline with questions or to request an application for the Lifeline program.

